

# **Optometric Technician**

**Department:** Optical **Reports to:** Optical Manager

FLSA Status: Non-Exempt / Hourly Revision Date: 5/7/2018

### **Summary:**

This position performs several duties including preparing patients for the physician for a variety of appointment types. This position requires a significant amount of multitasking and the ability to prioritize tasks appropriately. A team mentality with a willingness to help whenever needed is a must.

# **Minimum qualifications:**

High School Diploma/GED equivalent. Excellent communication skills. Experience in Optometry preferred but not required. Adequate spelling skills required. Medical Terminology a plus. NCLE preferred but not required.

# **Knowledge, Skills, and Abilities Required:**

- Understanding of the eye
- Ability to interact with patients and coworkers in a friendly and professional manner
- Self-motivated with the ability to work well as a team player
- Ability to multitask in a fast-paced environment and prioritize tasks based on importance
- Excellent communication and problem-solving skills
- Detail orientated

#### **Duties and Responsibilities:**

- Obtain patient history to include chief complaint, history of present illness, medical history (ocular and general), family history (ocular and general), and history of allergies and medications.
- Ability to work closely with the Optometrist and Contact Lens Department in the fitting, problem solving and sales of contact lens.
- Assist Optometrist with eye examinations.
- Neutralizing glasses prescriptions.
- Accurately record visual acuity.
- Ability to perform and document accurately certain diagnostic tests, including but not limited to: auto refraction, lensometry, tonometry, topography, basic muscle balance testing, assess pupils and anterior chamber, visual fields, stereo and color vision evaluation, OCT and gross external exam.
- Scribe while physician examines patient, accurately entering information into paper chart or electronic medical records.

- Prepares referrals to outside facilities or physicians.
- Disinfects and wipes down all equipment and instruments.
- Conducts inventory of supplies, stocks examination rooms. Verifies and maintains stock level and recommends disposal for all expired supply items.
- Prepares electronic prescriptions as directed by the physician.
- Assist with patient education.
- Maintain a smooth flow of patients to the physician.
- Proper handling of protected health information.
- Checking calibration of equipment and problem solve equipment issues.
- Performs other duties that may be assigned.

# Safety:

North Idaho Eye Institute enforces a safety culture whereby all employees have the responsibility for continuously developing and maintaining a safe working environment. Each employee is responsible for completing all training requirements, participating in emergency response tasks as requested, and serving on safety committees and teams as requested. In addition, employees must accept the responsibility for maintaining the safety of themselves and others by adhering to all written and verbal instructions, promptly reporting and/or correcting all hazards or unsafe conditions and providing feedback to supervisors and management on all safety issues.

#### **Physical Demands:**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. While performing the duties of this job, the employee is regularly required to talk or hear. The employee frequently is required to stand; walk; use hands to finger, handle or feel; and reach with hands and arms.

This position requires the ability to occasionally lift office products and supplies, up to 20 pounds. Amount of time spent lifting or exerting force is about 50% for up to 10 pounds and less than one-third of the time up to 25 - 40 pounds. Rarely is there a need to lift more than 41 pounds.

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

# **Working Conditions:**

Work is typically performed in an interior clinical office setting. Workflow may be demanding and chaotic at times requiring the need for multitasking. Exposed to patient population that can present a variety of contagious diseases, physical injuries and emotional states of mind.

#### **Acknowledgement:**

I have received, read and understand my job description. My signature below attests to the fact that	at I
can perform the essential functions of the job with or without reasonable accommodation.	

Employee Signature	Date

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Employee Name – Please Print